






Warm Springs Transportation Info.


-  **Our hours of operation are Monday thru Friday, 8:30 a.m. to 4:30 p.m.**
 - We normally pick our first passenger up no earlier than 8:30 a.m. and drop our last passenger off by 4:30 p.m.


-  **We are a Curb-to-Curb service**
 - This means that the client must be able to get to the bus and from the bus under their own power (may have help from their own caregiver) -- the bus driver is only allowed to assist them to get onto and off of the bus (the driver can NOT help them get out of their house or take them in to a building).


-  **The fare is \$5.00 for each trip (each way)**
 - We allow a caregiver to ride with the patient at no additional charge. Others riding with the client will be required to pay the regular fare (this includes children)
 - The driver will give the client an envelope for their fare. The client must place their fare into the envelope and drop the envelope into the locked fare box on the bus.

-  **We operate on a First-Come-First-Served basis**
 - This means that clients are scheduled for rides according to when they call in and no preference is given for the type of trip they are scheduling. This also means that no preference is given to Warm Springs patients or clients.
 - Because we are a small service, our schedule fills up very quickly. It is almost impossible to schedule someone for service on the same day they call or even for the next day. Clients should call us as soon as they know the date and time of their appointment, class, etc., so they will have the best chance of getting a ride with us.
 - We need to schedule the return trip at a specified time – if the client gets out of an appointment early, they can call and we will try to pick them up early but if our schedule is full we will pick them up at the scheduled time.

-  **We currently operate only inside of Loop 1604**

-  **We transport people to many types of destinations**
 - We transport clients from all over San Antonio to all types of destinations, including support group meetings, other doctors' offices, grocery stores, etc.

-  **This is a bus service**
 - there may be more than one client on the bus at any given time.

-  **For more information and to schedule or cancel a ride call**
595-9200.